

# Creating better homes together

## TENANT ENGAGEMENT DELIVERY - October-December 2025

### SUMMARY

The final quarter of 2025 (October–December) marked a significant period of progress for tenant engagement. Across 142 engagement activities, 1,187 contacts\* with residents shaping housing services, reflecting a strong commitment to inclusive and transparent decision-making.

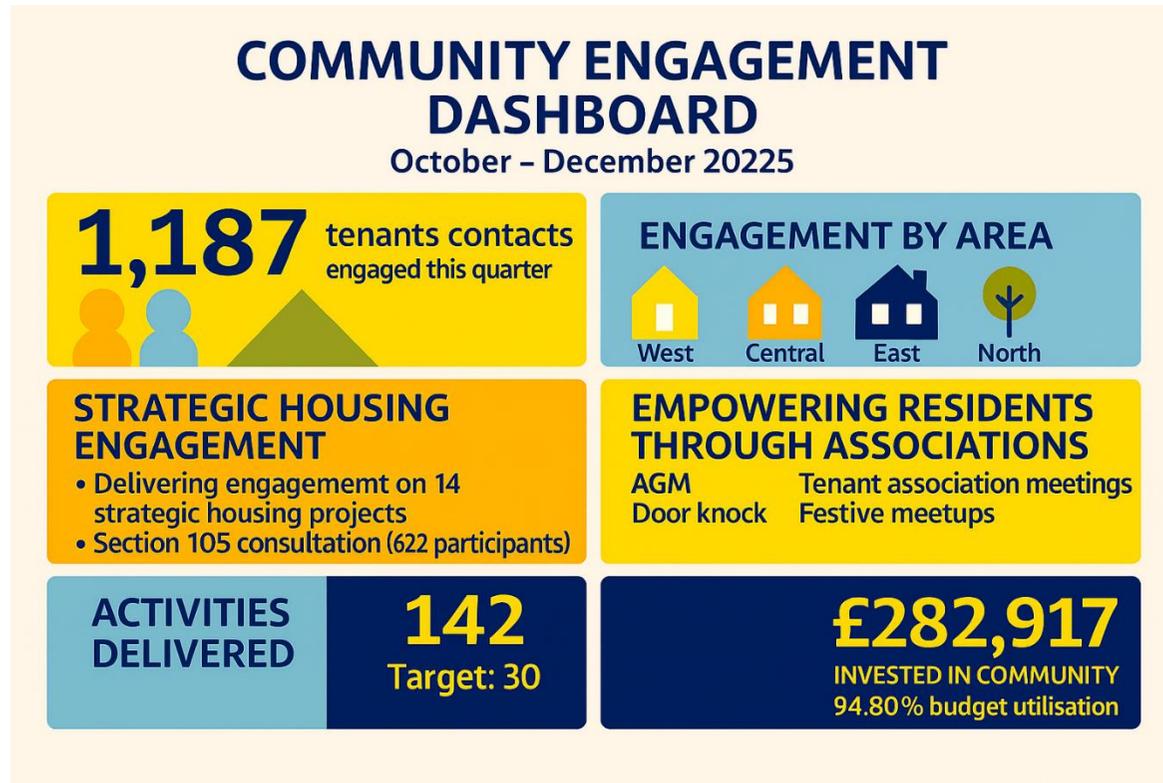
This report provides an overview of key achievements, strategic priorities, and next steps. Delivery focused on three interconnected workstreams:

- **Strategic Programmes** – advancing city-wide initiatives such as the LPS Building Together consultation and development of engagement activities at the centre of 14 different housing projects including the asset management strategy development, repairs feedback and outreach, tenant handbooks and more.
- **Community-Led Activities** – delivering estate-based events, door-knocking campaigns, and seasonal activities to strengthen local connections.
- **Established Structures** – sustaining support for tenant associations, Area Panels, and Estate Development Budget governance.

*\* Some of these will be repeat contacts, from Jan we will be tracking new contacts as well as simple numbers*

Progress was also made in reducing barriers for underrepresented groups, with targeted outreach to Black and minoritised tenants, and project that will reach out specifically to LGBTQ+ residents, and disabled tenants. These initiatives are laying the foundation for more equitable participation in housing decisions.

Looking ahead, the focus will be on embedding co-production principles, improving data transparency, and delivering measurable outcomes against regulatory standards. Key priorities include publishing quarterly "You Said, We Did" reports, achieving diversity targets, and developing a coproduced Tenant Engagement Strategy in 2026.



## HOW ENGAGEMENT CREATES CHANGE

### 1) Strategic Engagement – LPS Block

*“I found quite a bit of purpose to my life supporting all the residents within my block. I must say that yourself and Sam are an amazing team and you have made the transition a lot more bearable. It’s outstanding how much passion you put into your work, which I admire a great deal.”*

**Why this happened:**

We delivered the *LPS Building Together* engagement support, directly involving residents in the decisions about what happens to their homes and follow-up outreach, giving residents clear ways to influence decisions and feel supported during change.

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### 2) Health & Wellbeing – Estate Development Budget

*“My doctor recommended that I do some gentle exercise because of my aching joints and back pain. The weekly Chair Fitness sessions have been a great benefit to me.”*

**Why this happened:**

We funded Chair Fitness sessions through the Estate Development Budget, making health and social activities accessible in senior housing schemes.

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### 3) Co-production – Bedbug Policy & Flyer

*“Thanks again for all your great feedback.” ( Jack Wollard performance officer)* This is a fantastic example of co-production in action and shows how resident input can shape council processes and communications. That is incredibly positive, thank you for sharing and highlighting.

Through collaboration with the North Whitehawk Resident Association, housing teams, and the Estate Development Budget, we co-produced a **new bedbug policy and leaflet** written in plain English, making it clear and accessible for everyone.

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## 4) Tenancy Sustainment – Referral Impact

*“Not often we get to hear about the impacts of some of our work – especially the human factor element... Sounds like some amazing work you and the team have done for/with him.” (Barry Winchester, Community Engagement Officer)*

### **Why this happened:**

A Community Engagement referral triggered tenancy sustainment support — replacing essential items, securing benefits, and arranging debt solutions — preventing crisis and improving quality of life.

These examples are beginning to show how tenant engagement is not just about listening — it really does create real, measurable change in services and lives.

## STRATEGIC CONTEXT

- **Great Landlord Board Vision:** Recognise us as a Great Landlord - doing the right things because we are driven by what our residents tell us, not just what regulations require.
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- **Social Housing Regulation Act 2023:** Meet and exceed requirements for transparency, influence, accountability, and tenant satisfaction measures.
- **Regulatory Expectations:** Effective governance, strong data quality, meaningful tenant engagement, and demonstrable service improvements driven by resident voice.
- **Council Priorities:** Fair and Inclusive City - Housing Quality and Safety - Open and Accountable Council - Stronger Communities

## DELIVERY ACTIVITY OVERVIEW

Our engagement model operates across three interconnected workstreams to ensure both strategic impact and strong local connections:

**Strategic Programmes** – This quarter included major city-wide initiatives such as the LPS Building Together consultation, which engaged over 622 participants and 413 full responses. Work also progressed on the Asset Management Strategy, with plans for a resident sounding group and workshops to shape priorities for the interim strategy. In addition, preparations began for the Anti-Social Behaviour (ASB) Tenant Panel, which will launch in January with a series of workshops to review residents’ experiences and identify priority areas for improvement.

**Community-Led Activities** – Engagement was strengthened through estate-based events, door-knocking campaigns, and seasonal activities. Examples include outreach sessions for the Repairs Co-production project, festive resident events and local planning meetings for community garden projects. A key development this quarter was the formation of a new tenant group emerging from the Tenant Celebration Day, which is now growing and shaping its role in tenant-led influencing.

**Established Structures** – Continued support was provided to more than 25 active tenant associations and monthly Area Panels across all geographic zones. Governance of the Estate Development Budget remained a priority, with £282,917 invested in community projects and a 94.8% budget utilisation rate. Preparations also began for a participatory budgeting pilot in 2026.

This multi-layered approach ensures engagement is inclusive, accessible, and aligned with both council priorities and regulatory expectations.

## ENGAGEMENT REACH & DIVERSITY

Expanding the diversity of tenants who engage with us remains a core priority. We are actively working to reach residents in new ways that go beyond traditional engagement routes, ensuring that more voices are heard and represented in decision-making.

Our approach combines data-driven insight with innovative engagement methods. By analysing tenant demographics and participation trends, we can identify gaps and tailor outreach to reflect the communities who live in council homes. This includes developing accessible pathways for tenants who may not have engaged before, whether due to time constraints, digital barriers, or lack of awareness.

To support this, we are increasing our use of social media and digital platforms to make engagement more convenient and inclusive. From 15 January, a new Digital Engagement Officer will join the team, enabling the development of the Your Voice platform into a comprehensive tenant hub. This hub will provide easy access to engagement resources, Estate Development Budget applications, Area Panel information, and interactive tools for residents to share feedback and influence decisions.

Our goal is to create a culture of engagement where participation reflects the full diversity of our tenant population, ensuring that every voice has the opportunity to shape housing services and community priorities.

## REGULATORY ALIGNMENT

Our engagement approach is aligned with the expectations of the Regulator of Social Housing and the Social Housing Regulation Act 2023, but we recognise that full compliance is a journey and there is still significant work to do. This quarter focused on laying the foundations for meeting these standards through practical, resident-led initiatives.

### Progress this quarter:

- **Asset Management:** Early engagement planning for the Asset Management Strategy began, creating a pathway for residents to influence priorities for maintaining and improving housing quality.
- **Repairs Oversight & Co-production:** Outreach sessions were delivered to start building a co-production approach for repairs. Focus groups are scheduled for early 2026.
- **Understanding Tenant Needs:** Insights from the LPS Building Together consultation (622 participants, 413 full responses) and targeted outreach to underrepresented groups informed initial service improvement discussions.
- **Data Quality & Assurance:** Monthly data capture and validation processes were introduced, alongside a KPI framework, to strengthen reporting accuracy.
- **Governance & Reporting:** Engagement outcomes were consolidated into this quarterly report for the Great Landlord Board, providing evidence of progress and areas for improvement.

### Where we still need to improve:

- Embedding feedback loops and publishing "You Said, We Did" reports consistently at Area Panels .

- Increasing participation from underrepresented groups to meet diversity targets.
- Strengthening tenant involvement in health and safety compliance and repairs oversight.
- Improving data transparency and satisfaction measurement.
- Creating a strong tenant oversight group

This quarter represents an important step forward, but achieving full compliance will require sustained effort, deeper co-production, and stronger integration of resident voice into decision-making.

## LOOKING FORWARD

The next stage is about embedding engagement as a core principle across the entire housing service. This is not something one team can achieve alone — it requires commitment from Housing Leadership and collaboration across all service areas to make resident voice central to how we plan, deliver, and improve services.

### **Our priorities for the coming months:**

- Work with Housing Leadership to ensure engagement principles are understood and applied across all teams.
- Publish the first “You Said, We Did” summaries at Area Panels and online to strengthen feedback loops. Begin co-production in key areas such as repairs and asset management through workshops and sounding groups.
- Continue targeted outreach to underrepresented groups, building relationships and removing barriers to participation.
- Develop the Tenant Engagement Strategy (2026–2029) with residents and Housing Leadership Team, ensuring it reflects both regulatory requirements and tenant priorities.
- Expand digital engagement through the Your Voice platform, making participation easier and more inclusive.
- Improve measurement and transparency, including satisfaction tracking and clearer reporting to residents and the Great Landlord Board.

This is a long-term process that will take time and shared commitment. By working together, we can create a housing service where engagement is not an add-on but a foundation for every decision.

## STRATEGIC PROJECTS SNAPSHOT

The Community Engagement Team is leading a wide range of strategic projects designed to strengthen resident voice and improve housing services. This section outlines each initiative, its current status, and key milestones for 2026. These projects are not just about compliance — they are about building a culture of transparency, inclusion, and co-production across the housing service.

Strategic Projects	Status	Progress & Next Steps
<b>LPS Building Together</b> <b>Cabinet Report for March.</b>		Section 105 consultation completed by early Jan. Over 622 participants and 413 complete responses through a programme of events, door knocking and outreach.
<b>Tenant Engagement Strategy 2026-2029</b> <b>Completion date April 2026</b>		Draft strategy with Easy Read versions. Work with HLT and tenants to develop.
<b>Underrepresented Group Engagement, Project development complete Feb 2026</b>		<b>Black &amp; Minoritised Tenants:</b> Door-knocking complete, results January 2026. Result showed real issues of racism for tenant - working with the Community Cohesion team to develop some work to support cohesion in specific area in the west of the city
<b>Completion target May 2027.</b>		<b>LGBTQ+ Houseproud:</b> Focus groups March accreditation May 2027.
<b>Completion target May 2026.</b>		<b>Disability-tenant</b> survey and mapping of needs – Survey to go live in Jan
<b>Your Voice Platform</b> <b>Completion target April 2026</b>		Pilot evaluation is complete. New Digital Engagement Officer in post Jan - he will review and complete the Your Voice pages as a digital tenant engagement hub. This will include training resources, EDB applications, engagement workshops and sessions, and Area Panels.
<b>Estate Development Budget</b>		282,917 invested in community projects. 94.80% budget utilisation Participatory budgeting pilot 2026 Expanding revenue and capital project funding.
<b>Tenant and Repairs Handbook Review</b>		Your Voice survey Oct/Nov. 2026. Current response rate of over 545 early results show: Feedback highlights the need for clear guidance on reporting repairs, understanding responsibilities, and accessing

<b>Completion target Feb 2026</b>	support services. Tenants emphasized the importance of simple language, visual aids, and digital accessibility, alongside printed copies for those who prefer them. These findings will shape the next phase of handbook development to ensure it is practical, inclusive, and meets diverse needs.
<b>Asset Management Strategy</b> <b>Interim completion April 2026</b> <b>Final completion 2027 for full strategy</b>	Development of the resident engagement plan that will embed resident voice throughout the Interim Asset Management Plan and its refresh. Engagement will run in three phases: (1) Jan–Mar 2026: Resident Sounding Group and feedback on priorities; (2) Mar–Dec 2026: scrutiny and updates during delivery; (3) 2027: co-design of the full Strategy through workshops and feedback loops. This approach ensures transparency, clear decision rights, and a hard-dated route to a resident-led refresh
<b>Stock Condition</b>	<b>Stock Condition Workshop</b> A 90-minute tenant workshop will be held to shape standards for upcoming stock condition surveys. The session explained the urgency due to regulatory requirements (including Awaab’s Law) and will gather tenant input on respect, professionalism, communication, appointments, privacy, cultural awareness, and safeguarding during survey visits. Tenants will also be invited to express interest in future involvement in procurement decisions. Feedback was captured via flipcharts and sign-up sheets for ongoing engagement.
<b>Repairs Co-production</b>	Outreach session in progress, focus groups planned for Jan 2026
<b>Estate Inspections</b>	Community Engagement supporting Estate inspection with the Neighbourhood Officers. However, this approach is very capacity intensive and not achieving the best engagement, so we are now reviewing CE role in the EI. The proposal is to develop a programme of training for resident estate inspectors.
<b>Seniors Engagement Programme</b>	On hold to restart Jan 2026
<b>ASB Tenant Panel</b>	Due to start on Jan 29 <sup>th</sup> A series of in-person workshops over the year to explore residents’ experiences of ASB, review allocation and sensitive let processes, and identify two to three priority areas for change. The aim is to build trust and embed improvements through resident involvement.
<b>Area Panel Review</b>	Due to start April 2026
<b>Overview and Scrutiny</b>	Collaborating with Tenant Led Group to build and codesign a Tenant Oversight Group

## KEY RISKS & MITIGATIONS

### LPS Consultation Engagement Targets

- **Risk:** Achieving sufficient participation in a complex, multi-phase consultation.
- **Mitigation (no additional budget):** Prioritise the highest impact engagement activities (e.g., those linked to statutory requirements and key decision points); optimise existing channels (door knocking, drop-ins, workshops, digital) by scheduling efficiently and reusing materials; implement weekly, light touch progress reviews to redirect effort to areas with lower response rates.

### Team Capacity During Peak Periods

- **Risk:** Concurrent demand from strategic projects and grassroots activity is creating pressure on team capacity and challenging workload balance.
- **Mitigation:** Sequence work to align with statutory timelines and critical milestones; streamline internal processes (shared templates, standardised briefs, combined sessions where appropriate) to reduce duplication; make sure we review and feedback on process post each consultation to inform forward planning within existing resources.

### Underrepresented Group Participation

- **Risk:** Limited engagement from tenants who have historically not participated.
- **Mitigation:** Target outreach by using existing demographic/participation data to focus effort where representation is lowest; leverage community partners and established associations to access harder to reach groups. We will also be using data from repairs and complaints etc to reach people that has recently used our services for their views and feedback,

### Data Quality & KPI Accuracy

- **Risk:** Inaccurate or incomplete data undermining performance reporting.
- **Mitigation:** Maintain monthly data capture with a lightweight validation checklist; standardise data entry using shared forms and clear field definitions. Add a section for new contacts so we have data on the actual number of engaged residents.

## Service Integration & “You Said, We Did” Reporting

- **Risk:** Delays in embedding feedback loops and publishing impact reports.
- **Mitigation** Align “You Said, We Did” updates with existing governance cycles. The plan is to use the Area Panels and add engagement to the performance report and consolidate feedback from multiple activities into single summaries; reuse content across channels (report, web, social) to reduce production; assign clear, rotating ownership for drafting to spread workload.

### • LPS Recruitment for New Officers

*Risk:* Recruitment for three new LPS officers has attracted only one internal application, creating a risk of delays in programme delivery if posts remain vacant.

*Mitigation:* Move recruitment to external advertising immediately and consider interim support options to maintain delivery timelines.

## Key Risks & Mitigations

Mitigation	Responsible Owner	Risk	Timeline
 <b>LPS Consultation Engagement Targets</b> Prioritise high-impact activities	Engagement Manager	HIGH	Ongoing weekly reviews)
 <b>Team Capacity During Peak Periods</b> Sequence work to statutory milestones	Engagement Manager	AMBER	Jan-Feb Mar 2026
 <b>Underrepresented Group Participation</b> Data-led targeting	Senior Engagement Officer	AMBER	Targeting plan live Mar 2026
 <b>Data Quality &amp; KPI Accuracy</b> Align with governance cycles	Performance Lead	HIGH	Quarterly first published Feb 2026
 <b>Service Integration &amp; “You Said, We Did” Reporting</b> Align with governance cycles	Housing Leadership	HIGH	Jan 2026 Feb 2026
<b>LPS Recruitment for New Officers</b>	HR & Programme Lead		

This quarter shows the growing strength of our tenant engagement. By combining strategic programmes, community-led initiatives, and established structures, we have delivered opportunities for residents to influence housing services and shape priorities. While challenges remain—particularly around diversity targets, embedding feedback loops, and sustaining capacity—the foundations laid in October to December position us well for the next phase. Moving forward, our focus will be on co-production, transparency, and measurable outcomes, ensuring that resident voice is not only heard but actively drives service improvement. Together, we are building a housing service rooted in trust, accountability, and shared ambition for better homes and stronger communities.

## DETAILED GRASS ROOTS DELIVERY: OCTOBER TO DECEMBER 2025

This section provides a summary of headline engagement activities delivered across the quarter, organised by month. Each activity is mapped to regulatory outcomes demonstrating how community engagement directly supports compliance requirements and service improvement.

### OCTOBER 2025

**Summary:** 40 events delivered, engaging 478 residents

#### Headline Events

Date	Activity	Location	Area	Residents	Mapped Outcome
02 Oct	Central Area Panel Agenda Setting	C - Btn Town Hall	Central	1	Influence: Empower residents in decision-making
6 Oct	East Area Panel Agenda Setting	E - Online	East	1	Influence: Empower residents in decision-making
6 Oct	Tenant engagement for potential involvement	Philips House	West	1	Supports regulatory standards
7 Oct	Phoenix NAP review	Phoenix Community Centre	Central	6	Transparency: Build trust through open engagement
7 Oct	Coldean RA	St Mary Magdelene	North	50	Transparency: Build trust through open engagement

<b>7 Oct</b>	Housing planning consultaion	Cowley Drive	East	20	Supports regulatory standards
<b>7 Oct</b>	North Area Panel Agenda Setting	N - Housing Cntr	North	1	Influence: Empower residents in decision-making
<b>8 Oct</b>	Follow Up with Elizabeth Court Senior TRA	Elizabeth Court	West	7	Influence: Empower residents in decision-making
<b>8 Oct</b>	Debrief from Warwick Mount Com Meet Up	Outreach	Central	1	Influence: Empower residents in decision-making
<b>8 Oct</b>	Door knock with resident Kubric Apartments	Kubric Appartments	East	15	Influence: Empower residents in decision-making
<b>9 Oct</b>	Area Panel follow Up Pat Weller	St Richards CC	West	1	Transparency: Build trust through open engagement
<b>9 Oct</b>	Partnership work: HKP	St Richards CC	West	2	Transparency: Build trust through open engagement
<b>9 Oct</b>	West Area Panel Agenda Setting	W - Woods House	West	1	Influence: Empower residents in decision-making
<b>8 Oct</b>	Resident engagement - Door knock	Kubric Appartments	West	14	Supports regulatory standards
<b>9 Oct</b>	EDB meeting with Residents	Robert Lodge	City Wide	2	Influence: Empower residents in decision-making
<b>9 Oct</b>	Albion Digital Drop In	Albion Hub	Central	6	Transparency: Build trust through open engagement
<b>9 Oct</b>	Hanover & Elm Grove Forum AGM	Phoenix Community Centre	Central	30	Transparency: Build trust through open engagement
<b>9 Oct</b>	Liaison with Al Shahjahan Mosque	Cultural Centre Portland Road	West	1	Transparency: Build trust through open engagement
<b>11 Oct</b>	AGM support to Friends of Esthill Park	Community Village Hall, Portsl	West	5	Influence: Empower residents in decision-making
<b>13 Oct</b>	Mile Oak Greening Project	Phone	West	2	Transparency: Build trust through open engagement
<b>14 Oct</b>	TCD Tenant Debrief	Barnard Centre	City Wide	4	Influence: Empower residents in decision-making

14 Oct	NWRA Tenant group meeting	Kingfisher Community Room	East	6	Supports regulatory standards
15 Oct	Woodingdean CA AGM	Woodingdean	East	20	Influence: Empower residents in decision-making
17 Oct	Creating Great Homes Together email out		City Wide	162	Influence: Empower residents in decision-making
17 Oct	Ctch up with North Whitehawk Resident Association	Team Call	East	2	Supports regulatory standards
21 Oct	Hollingdean RA	Hollingdean Community Centre	North	6	Supports regulatory standards
21 Oct	Meet with Mayor/tenant in West	Mayor's Parlour	West	1	Supports regulatory standards
21 Oct	Meet with HKP to debrief doorknock	St Richards CC	West	3	Transparency: Build trust through open engagement
22 Oct	Ingram Crescent AGM	Ingram Crescent / Murial House	West	18	Influence: Empower residents in decision-making
24 Oct	Albion Life drop-in	Thornsdale Hub	Central	4	Supports regulatory standards

## NOVEMBER 2025

**Summary:** 56 events delivered, engaging 360 residents

### Headline Events

Date	Activity	Location	Area	Residents	Mapped Outcome
3 Nov	Support resident to complete EDB	Forge Close	East	1	Influence: Empower residents in decision-making
3 Nov	St James House Dropin	St James House	Central	13	Supports regulatory standards

<b>4 Nov</b>	Estate Inspection	Westmount	Central	1	Supports regulatory standards
<b>4 Nov</b>	Nettleton Drop-in	Dudeney Social Room	North	18	Supports regulatory standards
<b>5 Nov</b>	Somerset Pont EDB shopping	The Works	Central	2	Supports regulatory standards
<b>6 Nov</b>	Millwood Centre improvements meeting	Millwood Centre	Central	5	Supports regulatory standards
<b>6 Nov</b>	Evelyn Court Community Garden Planning	Evelyn Court	West	9	Influence: Empower residents in decision-making
<b>6 Nov</b>	North Whitehawk Drop-in		East	4	Supports regulatory standards
<b>11 Nov</b>	Albion Life Committee	Thornsdale Hub	Central	8	Supports regulatory standards
<b>11 Nov</b>	HKP minoritised door knock follow up	St Richards CC	West	2	Transparency: Build trust through open engagement
<b>11 Nov</b>	Meet resident and project manager Brickfields	Ingram Crescent	West	1	Transparency: Build trust through open engagement
<b>11 Nov</b>	NWRA Tenant group meeting	Kingfisher Community Room	East	7	Influence: Empower residents in decision-making
<b>11 Nov</b>	Sanders House Senior Scheme	Sanders House	West	16	Influence: Empower residents in decision-making
<b>11 Nov</b>	Craven Vale Community Association	Phone	Central	1	Transparency: Build trust through open engagement
<b>12 Nov</b>	Door knock Philip Court	Philip Court	West	11	Supports regulatory standards
<b>12 Nov</b>	Theobald House Committee AGM	Theobald House	Central	10	Supports regulatory standards
<b>12 Nov</b>	Hampshire Court meeting	Hampshire Lodge	Central	11	Supports regulatory standards
<b>12 Nov</b>	LPS Survey completion	Dudeney Lodge	East	5	Transparency: Build trust through open engagement

<b>13 Nov</b>	EDB Main Bid Panels for West areas	BTH	West	5	Supports regulatory standards
<b>11 Nov</b>	N&D door knock	Nettleton Court	North	8	Supports regulatory standards
<b>13 Nov</b>	EDB Main Bid Panels for North areas	BTH	North	7	Supports regulatory standards
<b>12 Nov</b>	Sylvan Hall community Room EIB meeting	Sylvan Hall	North	2	Supports regulatory standards
<b>14 Nov</b>	Sylvan Hall AGM	Phoenix Artspace	Central	25	Supports regulatory standards
<b>14 Nov</b>	NWRA Tenant group meeting	Kingfisher Community Room	East	2	Supports regulatory standards
<b>16 Nov</b>	Grosvenor Centre EDB planning	Barnard Centre	Central	1	Supports regulatory standards
<b>18 Nov</b>	Preparation for TCD25 Debrief	Barnard Centre	Central	4	Supports regulatory standards
<b>18 Nov</b>	TCD25 Debrief	Hangleton Community Centre	City wide	6	Influence: Empower residents in decision-making
<b>18 Nov</b>	Estate Inspection	Hollingdean	North	1	Supports regulatory standards
<b>17 Nov</b>	Meet NWRA re use of community room	Kingfisher community room	East	2	Supports regulatory standards
<b>18 Nov</b>	North Area Panel	Moulsecomb Hall	North	6	Supports regulatory standards

## DECEMBER 2025 - Summary: 48 events delivered, engaging 349 residents

### Headline Events

<b>Date</b>	<b>Activity</b>	<b>Location</b>	<b>Area</b>	<b>Residents</b>	<b>Mapped Outcome</b>
<b>01 Dec</b>	Resident day for Nettleton & Dudeney Residents	St. Augustine Church	North	20	Transparency: Build trust through open engagement
<b>01 Dec</b>	Grosvenor Centre activity planning	West Street Spoons	Central	1	Supports regulatory standards
<b>2 Dec</b>	Estate Inspection Hanover	Hanover	Central	2	Supports regulatory standards
<b>2 Dec</b>	Millwood Centre Improvements planning	Millwood	Central	2	Supports regulatory standards
<b>2 Dec</b>	Valley Gardens and the Level Community meeting	Phoenix Centre	Central	10	Supports regulatory standards
<b>3 Dec</b>	Resident day for St. James's House Residents	Dorset Garden Methodist Church	Central	40	Supports regulatory standards
<b>3 Dec</b>	NWRA planning	Kingfisher Community Room	East	1	Supports regulatory standards
<b>4 Dec</b>	Estate Inspection Hanover	Hanover	Central	2	Supports regulatory standards
<b>4 Dec</b>	Feedback event - minoritised events	South Portslade Community Cent	West	2	Supports regulatory standards
<b>4 Dec</b>	Event Planning Mount Pleasant	Barnard centre	Central	2	Supports regulatory standards
<b>8 Dec</b>	Mile Oak Community Orchard	Online	West	2	Influence: Empower residents in decision-making
<b>8 Dec</b>	NWRA resident meeting	Kingfisher community room	East	6	Supports regulatory standards
<b>9 Dec</b>	Probation at Theobald House	Theobald House	Central	6	Supports regulatory standards
<b>9 Dec</b>	Albion Life Community meetu;p	Thornsdale Hub	Central	25	Supports regulatory standards

<b>9 Dec</b>	Resident day for North Whitehawk Residents	St. David Hall	East	15	Transparency: Build trust through open engagement
<b>10 Dec</b>	Tenant Led work catch up	Barnard Centre	Central	5	Influence: Empower residents in decision-making
<b>11 Dec</b>	Somerset Point Coffee morning	Somerset Point	Central	10	Supports regulatory standards
<b>11 Dec</b>	Albion Life Digital Drop-in	Thornsdale Hub	Central	6	Supports regulatory standards
<b>11 Dec</b>	Hanover & Elm Grove Forum	Phoenix Centre	Central	20	Supports regulatory standards
<b>12 Dec</b>	Resident meeting	Penhurst Place	East	1	Supports regulatory standards
<b>12 Dec</b>	Hampshire Lodge event planning	Hampshire Lodge	Central	3	Supports regulatory standards
<b>12 Dec</b>	Carol concert and festive buffet	Lindfield Court	North	16	Transparency: Build trust through open engagement
<b>17 Dec</b>	Somerset Point Festive Buffet	Somerset Point	Central	20	Supports regulatory standards
<b>8-Jan</b>	Community Planning re communal garden	Evelyn Court, Portslade	West	10	Influence: Empower residents in decision-making
<b>8-Jan</b>	Liaison with Community Association	Craven Vale. Queens Park	Central	1	Transparency: Build trust through open engagement
<b>8-Jan</b>	Support to Conway Court TRA	Conway Court	West	5	Transparency: Build trust through open engagement
<b>2026-01-12 00:00:00</b>	Negotiations with community group	Vallance Centre	West	4	Influence: Empower residents in decision-making
<b>2026-01-12 00:00:00</b>	Area Panel Agenda Setting Meeting	Brighton Town Hall	Central	1	Influence: Empower residents in decision-making
<b>2026-01-12 00:00:00</b>	Area Panel Agenda Setting Meeting	Brighton Town Hall	East	1	Influence: Empower residents in decision-making
<b>14-Jan</b>	Liaison with Community Association	Craven Vale. Queens Park	Central	10	Transparency: Build trust through open engagement

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# Community Engagement Going Forward Diary

**January - March 2026**

This going forward diary details planned community engagement activities for the next quarter, building on the work completed in October-December 2025. The activities span our three key workstreams: Strategic Programmes, Community-Led Activities, and Established Structures.

### January 2026

Total activities: 17 – these activities will grow as planning is developed for the more strategic projects.

Date	Time	Activity	Type	Location
8 January	11am	Community Planning re communal garden	Tenant Group Support	Evelyn Court, Portslade
8 January	2pm	Liaison with Community Association	Strategic Tenant Engagement	Craven Vale, Queens Park
8 January	6pm	Support to Conway Court TRA	Tenant Group Support	Conway Court
12 January	11am	Negotiations with community group	Governance	Vallance Centre
12 January	1.30pm	Area Panel Agenda Setting Meeting	Governance	Brighton Town Hall
12 January	2.30pm	Area Panel Agenda Setting Meeting	Governance	Brighton Town Hall

Date	Time	Activity	Type	Location
13 January	10am	Stock Condition Tenant Workshop	Strategic Tenant Engagement	Brighton Town Hall
14 January	7pm	Liaison with Community Association	Strategic Tenant Engagement	Craven Vale, Queens Park
15 January	1.15pm	Area Panel Agenda Setting Meeting	Governance	Brighton Town Hall
15 January	4pm	Area Panel Agenda Setting Meeting	Governance	Woods House, Brighton & Hove
15 January	6pm	Observer with EDB bid project	Tenant Group Support	St Richards Community Association
16 January	10am	Facilitating group development	Strategic Tenant Engagement	Barnard centre
26 January	10am	Partnership Community Orchard	Partnership	Mile Oak

Date	Time	Activity	Type	Location
26 January	5:30-7pm	Resident Advisory Group (RAG) meeting for Nettleton & Dudeney residents	LPS Engagement	
27 January	5:30-7pm	Resident Advisory Group (RAG) meeting for St. James's House Residents	LPS Engagement	
28 January	2pm	EDB Quick Bid Panel	Tenant Funding	Brighton Town Hall
29 January	5:30-7pm	Resident Advisory Group (RAG) meeting for Birds' blocks Residents	LPS Engagement	

### February 2026

Total activities: 3 | Estimated total hours: 6.0

Date	Time	Activity	Type	Location
2 February	10-12pm	Coffee morning at N&D	LPS Engagement	

Date	Time	Activity	Type	Location
3 February	10-12pm	Coffee morning at NWH	LPS Engagement	
5 February	10-12pm	Coffee morning at SJH	LPS Engagement	

### March 2026

Total activities: 5

Date	Time	Activity	Type	Location
10 March	6pm	Housing Area Panel	Governance	Housing Centre, Moulsecoomb
11 March	2pm	Housing Area Panel	Governance	Whitehawk Hub
17 March	6pm	Housing Area Panel	Governance	Brighton Town Hall
18 March	2pm	Housing Area Panel	Governance	Hove Town Hall
25 March	2pm	EDB Quick Bid Panel	Tenant Funding	Brighton Town Hall

